Broadcom Policy on Unauthorized Distributors

Broadcom is concerned about the risks associated with products obtained from unauthorized brokers or through other unauthorized distribution sources referred to as the “grey market.” Broadcom strives to deliver only high-quality and reliable products to our customers. Sources in the grey market may not maintain appropriate standards and procedures for product storage, handling or origin (e.g., re-marked parts). As a result, using unauthorized or grey market products can result in product failures and other issues. Grey market products may also be counterfeit. The use of counterfeit devices in end-products may violate applicable U.S. and other national laws and regulations, and may result in legal liability. In addition, customers should be aware that the grey market can foster the uncontrolled dissemination of product in violation of applicable U.S. and other national export laws and regulations.

Broadcom requires its customers to purchase all Broadcom products either directly from Broadcom or from authorized Broadcom distributors. Broadcom’s product warranty only applies to genuine products procured from Broadcom-authorized sources. Broadcom neither accepts returns, nor offers technical support or remedies for any issues regarding products procured from unauthorized sources. Broadcom reviews product support requests and returns and will not support or accept the return of any products from outside authorized distribution channels. This includes requests with respect to verification of authenticity, traceability, or failure analysis.

There are steps you can take to ensure that the Broadcom products you purchase are genuine Broadcom products procured from an authorized source. First, purchase products only from an authorized Broadcom distributor. A list of authorized Broadcom distributors is available at http://www.broadcom.com/contact/distributors.php.

Second, beware of suspicious distribution activities, such as:

- Offers by unauthorized brokers or parties not listed on Broadcom’s list of authorized distributors to sell “genuine,” “authentic” or “warranted” products;
- The resale of counterfeit, re-marked, or salvaged parts;
- Possible export violations or diversions of products to prohibited persons or destinations;
- Any lack of visibility in logistics or distribution of products before they reach the intended customer;
- Use of Broadcom logos or copyrighted materials (e.g., datasheets) on websites not sanctioned by or affiliated with Broadcom; or
- Internet domains that use the Broadcom name or a product name confusingly similar to Broadcom.

Report any unauthorized or suspicious distribution activities immediately to Broadcom at ReportHotline@Broadcom.com.